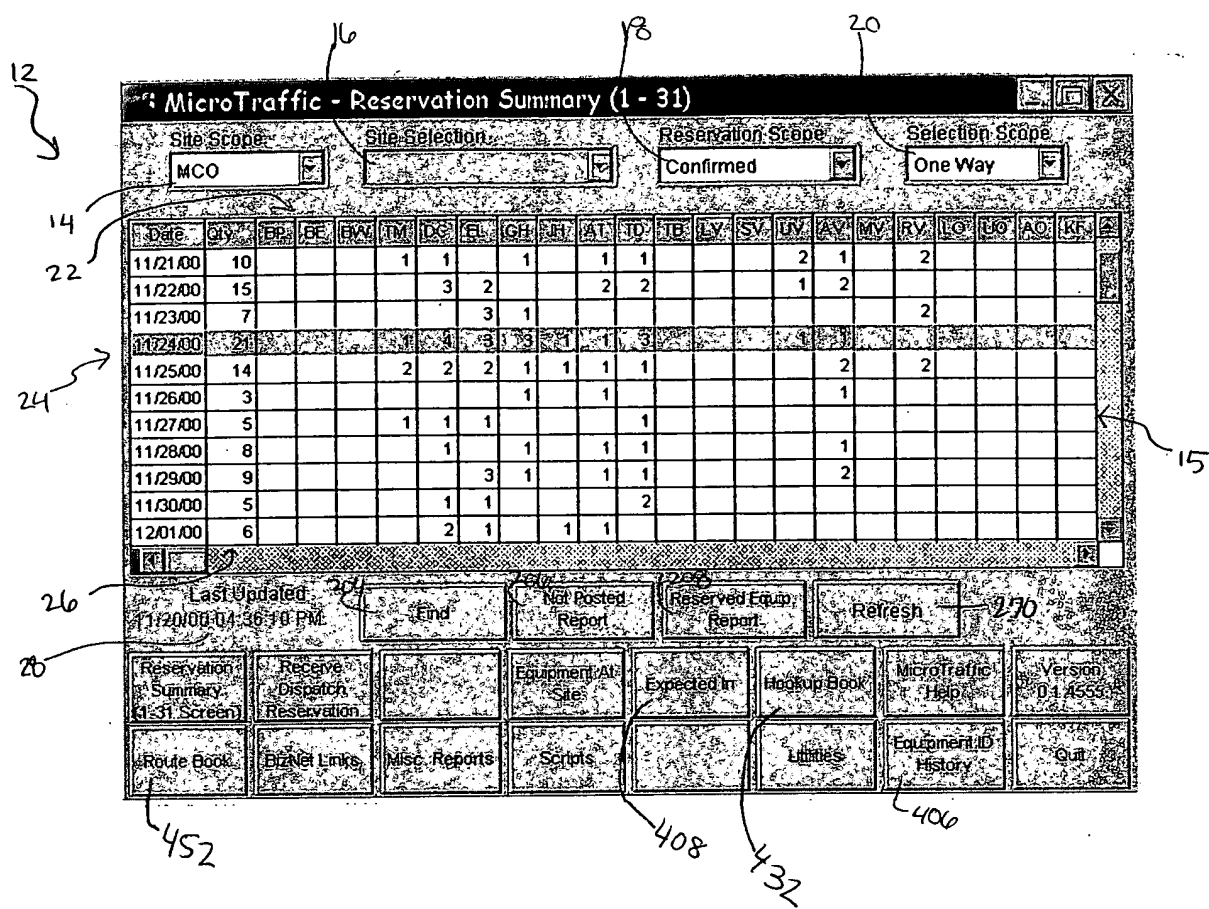


10/16

FIG. 1



09826083"061101

FIG. 2

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52b

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(13) Reserved Equipment for 09/01/00

Post Date	Off	Order	Res Num	Origin	Destination	Equipment	Cov	Alt
09/01/00	1	BATES/AUTO	11674	5233	WASHINGTON DC	AV	NO	ST

Res No: 11674 Date Posted: 11

Post: STANLEY BLACK

Day Phone: (919) 967-6059 Night Phone:

Print Covered/Scheduled Post

09826083 .061101

09826083.061101

FIG. 3

72 GATES AUTO

Equipment at site 30349

74

Model	RT	DAY	ROT	ENTRY	DISCARD	DAY	DAY	DAY	DAY
BP	0	0	0	0					
BE	0	0	0	0					
BW	0	0	0	0					
TM	1	1	0	0					
DC	3	3	0	0					
AV	0	0	0	0		1			
GH	1	1	0	0					
JH	0	0	0	0					
AT	0	0	0	0					

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09826083-061101

FIG. 4

110
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116
114
115
117

AV GATES AUTO 08/01/00

Model: Location: 702018 Date: 08/01/00

ONE-WAY

Done

Time 08/01/00

AM PM

12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11

Equipment

Rotation

One-way 42

353879 MCKINNON

353384 SHREVE

118

118c 7769097 LOVE

118d 20261267 MONICA

118e 7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

118f 20301720 BLANCHARD

7788506 HOWARD

7725125 RICHARDSON

120

SECRET



132

142

202

196

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198

146

101190-05110

FIG. 6

150

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MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Status	Equipment ID	Rate	\$/Mile	Cov	Deposit	Qty	Miles In	Miles Out	PM Miles

CONF 168
TENT 170
CANC 172

Reservation Information Dispatch/Receive Information

Status Model Fleet Model Serial Letter 200

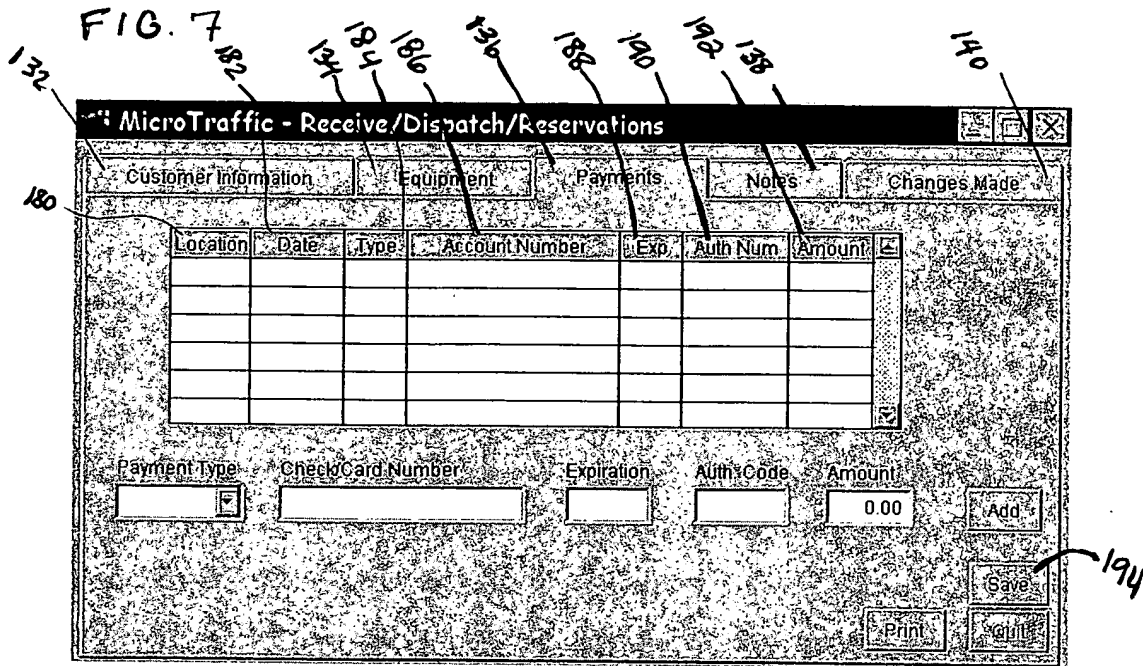
0000 0000 0000 0000

Add 164
Update 166

Rate	Per Mile	Coverage	Deposit	Qty	Miles In/Out	Last PM
0.00	0.00	0.00	0.00	0	0.0	0.0

Covered & Scheduled Qty

Save 176
Print
Quit



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FIG. 8

132

134

136

138

140

195

195

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Download Notes (From Phoenix & Field)

Download/Traffic Notes

Pick-up Information

First Name

Last Name

Phone

☐ Reservation Covered & Scheduled

Change Sent

AM

Add Notes

Save

Print

09025083 051101

FIG. 9

210

219

232

Find Document

Step 1
Selection Criteria

218 ☐ Document Number

220 ☒ Customer Name

222 ☐ Phone Number

224 ☐ Pickup Location

226 ☐ Reservation Location

228 ☐ Reservation Date

230 ☐ Credit Card

Step 2
Selection Data

232

Step 3
Click "SEARCH"
or
"CANCEL"

246

Search

Cancel

FIG. 10

240

Print Posted/Not Posted

242

244

246

248

Not Posted

Posted

All

Cancel

09826083 061101

FIG. 11

250



Print Covered/Scheduled or Not Cover...

Enter start date for report
252

Enter end date for report
254

256 ☐ Preview

258

260

262

264

FIG. 12

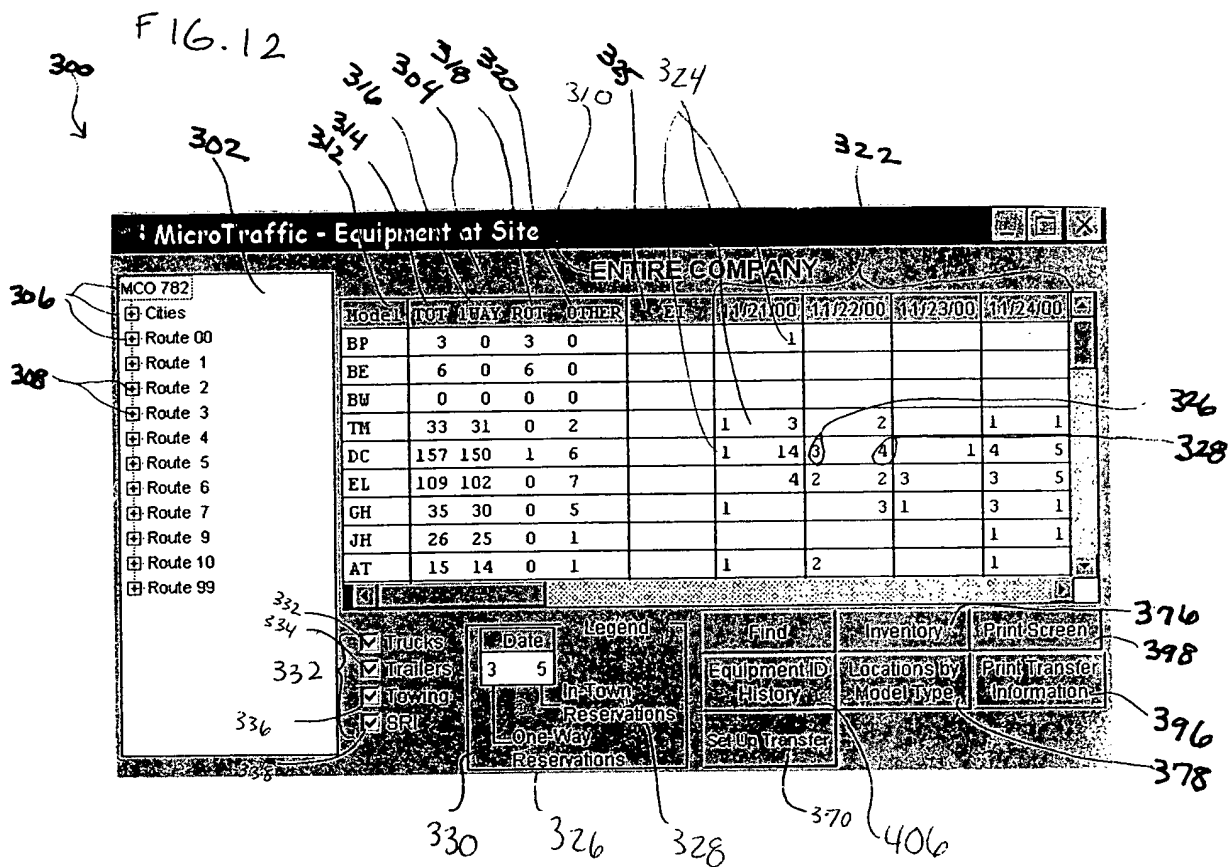


FIG. 13

All DC's within MCO

Equipment ID	Vehicle	Return Date/Time	Other	Rot.	Location	City
0000 DC 0392C	No	11/30/00 03:00:00		TF	32008	7045 ABERDEEN
0000 DC 7031A	No					32078 ABERDEEN
	No	11/29/00 12:15:00	FOR SALE			28454 ANGIER
0000 DC 5605J	No					15431 APEX
	No	12/01/00 02:00:00				55315 APEX
0000 DC 0982C	No					48352 BURGAW
0000 DC 2677C	No					32465 CAMP LEJEU
0000 DC 8840Y	No	11/29/00 08:00:00				32465 CAMP LEJEU
0000 DC 3832J	No					40292 CARY
0000 DC 4656E	No					40292 CARY
0000 DC 6075J	No					40292 CARY
0000 DC 8138B	No					40292 CARY
0000 DC 1412E	No	11/29/00 08:40:00				54360 CARY

Right-click for Control Number or Equipment Information. Double-click for Equipment Notes

Model	Origin	Pick-up	Setup	Dest	Notes
DC	TF 1693	11/30/00	11/30/00	TT 3387	Tom set this up
EL	TF 3387	11/30/00	11/30/00	TT 1693	Tom set this up too.
GH	TF 1693	11/30/00	11/30/00	TT 782055	Just another one

Pending Transfers

Miles In: 87916.0
Miles Out: 87916.0
PM Miles: 80000.00
Plate: [blank]
State: [blank]
Expiration: 1
Setup: [blank]
Transfer: [blank]
Remove from Setup: [blank]
Call: [blank]

FIG. 14

380
↓

382
386
390
392
394

Transfer Information

Equipment ID	0000 TM 7218W	Dispatching Location	40287
Status	NOT PICKED-UP	Set Up Date	08/29/2000
Pick Up Date	08/29/2000		
Destination Entity	782050		
Comments	talked to tom about reservation #####		

Save Delete Transfer Cancel

384
388

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FIG. 15

400

Equipment ID History

Fleet	Model	Serial	Letter
0000		0000	

☒ Preview

402

404

Run Report Done

FIG. 16

410

MicroTraffic - Hookup Book

Towing Vehicle

☒ U-Haul Truck or ☐ Customer's Vehicle

412

414 Year

416 Make

418 Model/Style

420 Weight

422 Hitch Class

☒ Car Carrier ☐ Rental Hitch ☒ Perm Hitch ☐ Install Perm Hitch

Towed Vehicle

424 ☒ U-Haul Trailer or ☐ Customer's Vehicle

Trailer Hitch Class(s) LV 4x6 1, 2, 3

430 Hookup Status

Year Make

Model/Style Weight

Select Towing Device ☒ Auto Transport Class 3 ☐ Tow Dolly Class 2, 3 ☐ Tow Bar Class 2, 3

Read Footnotes

09826083 061101

FIG. 17

440

446

448

450

442

444

MicroTraffic - Route Book

Location

Equipment Type

☐ Truck

☐ Trailer

☐ Towing

☐ CSR

Eq Number (Optional)

Go

Print

Receiving	Dispatching

FIG. 18

460

462

464

466

468

470

472

473

5 Customers to Contact

Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	Det
7490217	BRITT TYLER	(919) 515-1514		TM	08/10/00	55194 AV	
30237004	SHAWN ARCHIBEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766 J&	
2	8440 LESLIE ROBERT B ERGLIN	(252) 972-2235		GH, PO, KO	08/05/00	1693 ST	
7	4084 BYRON TORKE	() -		GH	08/20/00	32298 MC	
7	4092 DANIEL KLINE	() -		EL	08/03/00	32222 TR	

474

476

478

This is from U-Haul. I am calling to confirm the reservation of BRITT TYLER for the following U-Haul Equipment: 10 MOVING VAN for \$405.00 on August 10 from RALEIGH NC to LAKEWOOD CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change contact _____ at _____ Thanks for choosing U-Haul.

Results of your phone call

Call history

Add Notes

Quit